# Daysign® Transforming What Payments Can Do for Your Business

Investor Overview • Q2 2022



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# H.C. Wainwright 24<sup>th</sup> Annual Global Investment Conference

Mark Newcomer, CEO

• Jeff Baker, CFO

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### A Payments Partner You Can Rely On

Paysign provides prepaid card programs and integrated payment **processing** services designed to reward consumers, clients, partners, and employees. We create customized, **innovative** payment solutions for businesses across all industries, including pharmaceutical, healthcare, hospitality, and retail.

Our **end-to-end technologies** securely enable digital payout solutions and facilitate the distribution of funds for customer incentives, employee rewards, travel expenses, per diem, as well as reimbursements and rebates. Paysign's solutions **lower** administrative costs, streamline operations, and drive revenue.





### **Company Overview**

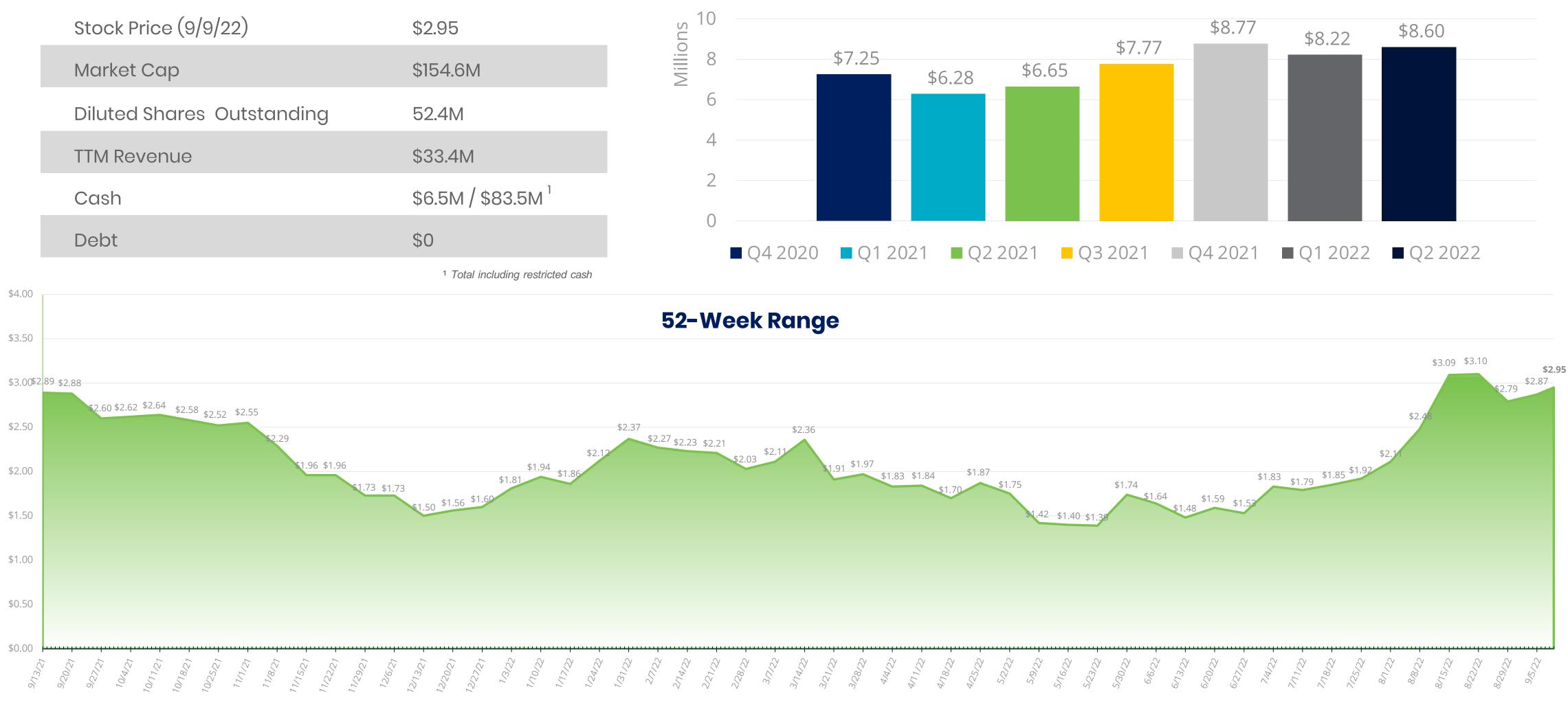
- Paysign was incorporated in 1995 and is headquartered in Henderson, Nevada.
- We are a leading provider of prepaid card programs, comprehensive patient affordability offerings, digital banking services, and integrated payment processing designed for businesses, consumers, and government institutions.
- For more than 20 years, major pharmaceutical and healthcare companies and multinational enterprises have relied on Paysign to provide full-service programs tailored to their unique requirements. The company has designed and launched prepaid card programs for corporate rewards, employee incentives, payroll, consumer rebates, donor compensation, clinical trials, healthcare reimbursement payments, and copay assistance.
- As a full-service program manager, Paysign manages all aspects of the prepaid card lifecycle, from card design and bank approvals, production, packaging, distribution, and personalization, to inventory and security controls, renewals, lost and stolen cards, and card replacement.





# **Financial Snapshot**

### **Overview**





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### **Quarterly Revenue**

# **Our Mission and Values**

Our mission is to deliver prepaid card solutions and payment processing services that allow businesses and organizations to reduce costs, streamline operations, and increase revenue. We strive each day to bring new efficiencies to the payments landscape to better serve our clients.







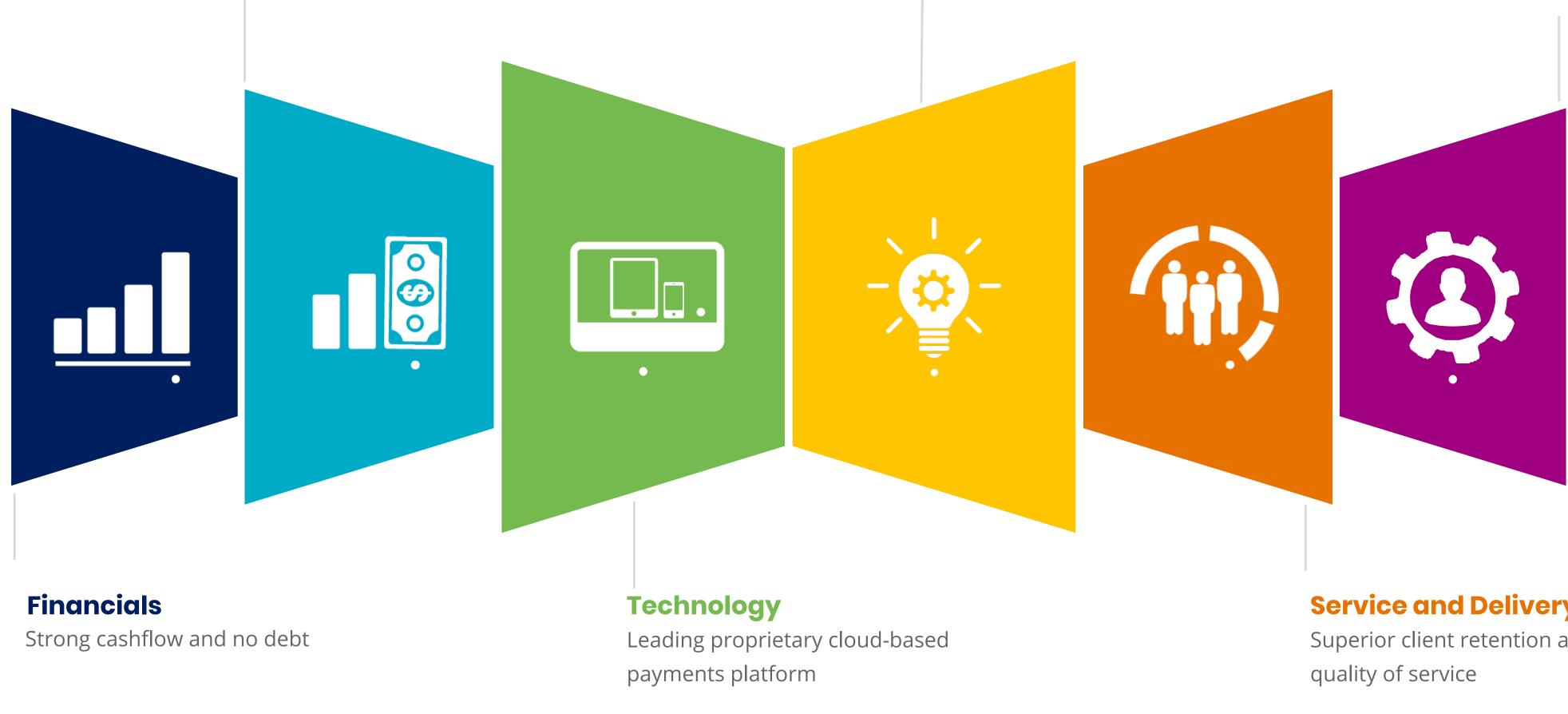
# **Investment Highlights**

### **Revenue Growth**

Fast-growing, high-margin, profitable business with predictable recurring revenues

### **Products and Solution**

Large market opportunity in corporate incentives, consumer incentives, and digital bank account with high barriers to entry





### Leadership

Highly accomplished and experienced management team and board

**Service and Delivery** Superior client retention and

### **Company Milestones**

#### 2006

3PEA Technologies merged with Tika Corporation (incorporated 1995) and through the acquisition of its shares, traded publicly as Paypad, Inc.

#### 2009

Company rebranded as 3PEA International, Inc., 3PEA Technologies remains a wholly owned subsidiary of the company.

### 2014

Association

### 2001

Founded in 2001 as 3PEA Technologies, Inc.

#### 2007

First pharmaceutical client signed and the company issued its first pharmaceutical copay assistance card.

#### 2011

Company entered plasma donor compensation market with the signing of its initial plasma client.



### 2018

May – Formation of Independent Board of Directors.

Aug – The company was listed on NASDAQ under the symbol "TPNL"

Became an associate member of the Plasma Protein Therapy

2.5M cardholders

15.2M loads, \$621M loaded value.

### 2020

The company launched its revamped Patient Affordability product line.

3.5M cardholders and 360 card programs

15.1M loads, \$968M loaded value

Providing services to 340 plasma donation centers

### Q2 2022

4.7M cardholders and 519 card programs

Providing services to 437 plasma donation centers

### 2017

1.8M cardholders

10.6M loads, \$409M loaded value.

### 2019

April – 3PEA International was rebranded as Paysign and commenced trading under the symbol "PAYS"

3.2M cardholders

18.1M loads, \$882M loaded value

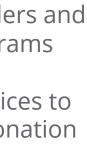
Providing services to 285 plasma donation centers

### 2021

4.3M cardholders and 440 card programs

15.2M loads \$1.14B loaded value

Providing services to 366 plasma donation centers







### **Growth Strategy**

### A Payments Partner One Can Rely On



Protect and grow core plasma business

Partner with pharma industry by providing copay assistance programs, buy and bill programs, and pharmaceutical rebate programs

### Diversify

New products: Paysign Premier Paysign Rewards Paysign Business GPR and Payroll

New industry segments

New geographies

### Build

New payment capabilities and product features

> Acquire new business lines

### Deliver

Deliver operational excellence

Make data-driven decisions with comprehensive data analytics capabilities



### **2023 U.S. Open-Loop Prepaid Market Forecast Total Prepaid Market \$93.8B (23.3%)** \$1.72B (0.4%) **Financial Services (GPR)** Campus CAGR -2%, 2018-2023 \$84.3B (20.9%) **Government Benefits** (Social Security, TANF, State Unemployment, Court Ordered Payments) \$15.2B (3.8%) \$402.9B **Insurance Claims** Loaded on Open Loop Prepaid Cards 2023 (f)<sup>1</sup> \$38.1B (9.5%) CAGR 2%, 2019-2023 Gift \$38.6B (9.6%) **Payroll & Benefits** \$4.6B (1.1%) **Other Consumer** (Travel & Remittance) \$10.6B (2.6%) CAGR 4%, 2018-2023 \$97.2B \$18.1B (4.5%) (24.1%) CAGR 6%, 2018-2023 Healthcare



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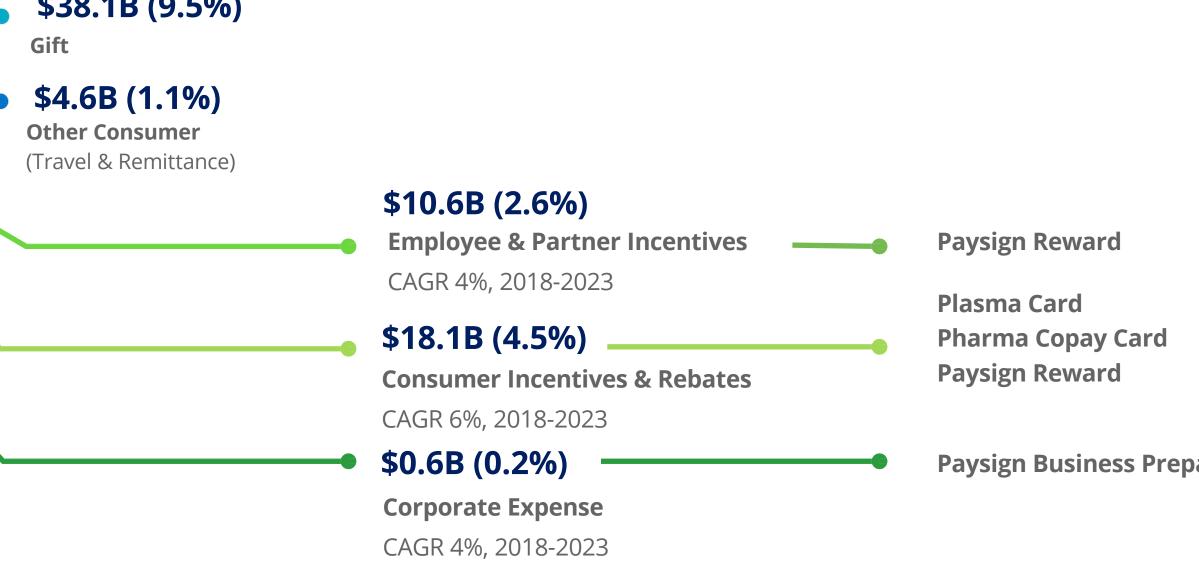
<sup>1</sup>16<sup>th</sup> Annual U.S. Open-Loop Prepaid Cards Market Forecasts, 2019-2023, Mercator Advisory Group, Inc., October 2019

FSA/HSA

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Market Segments Where We Operate

Paysign Products **Paysign Premier Digital Bank Account Paysign Business Prepaid** 



### **A Full-Service Provider**

Cardholder Portals and Mobile Apps

Self-Service Partner Portal Client AP Solut

Full-service, end-to-end, card-based solutions from initial program design to on

### Core Tec

Paysign proprietary card management and au of 99.999%. Supports fully customized p

### Support

### Card Networks

Visa Mastercard Discover Pulse Allpoint MoneyPass

### Identity Services

LexisNexis® lDology®

Envestnet<sup>®</sup> | Yodlee<sup>®</sup>



as both a processor and program manager – going post-launch client support thoology uthorization platform with a system availability ohysical or digital cards and accounts Services Card Production MT&L Perfect Plastics MT&L Perfect Plastics MT&L Pank Audits Pank Audits Pank Audits Pank Audits	Pl-Based tions	24/7/365 In-House, Biling Customer Co	gual C		
Athorization platform with a system availability bhysical or digital cards and accounts Services	as both a pro	ocessor and program			
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MT&L Level 1 PCI-DSS Perfect Plastics SSAE18/SOC 1 Type II Bank Audits Bank Secrecy Act Audit	Services			John H. Smith	
Perfect Plastics SSAE18/SOC 1 Type II Bank Audits Bank Secrecy Act Audit	Card Production		Cor	Compliance	
	Perf		SSAE18	/SOC 1 Type II	



### **Plasma Donor Solutions**

Because of our extensive experience servicing the plasma collection industry, we've built and perfected donor compensation programs that give our clients the tools they need to streamline their operations, while increasing donor frequency and donor retention.

Our programs also include several features that enhance the donor experience, such as a network of no-surcharge ATMs, mobile app, interactive voice response line, and live customer care.

We proudly offer Paysign Pays Cashback Rewards, the Paysign Premier digital bank account, and Pharmacy Discount programs to all our cardholders.







### **Paysign Pharmaceutical Solutions** Powering the Convergence of Fintech and Healthcare

### **Patient Affordability Solutions**

Designed to offset out-of-pocket costs for drugs and related adjunctive therapies, these solutions help remove the financial barriers and encourage continued therapy. Our enrollment-and-issuance portals enable HUB service providers, specialty pharmacies, prescribers, and patients to access appropriate affordability products. Our offerings include copay solutions, medical benefit solutions, direct-to-provider payments, and centralized billing solutions.

### **Alternative Program Models**

In addition to traditional copay and medical benefit solutions, Paysign is proud to offer alternative program models that ensure the maximum benefit goes directly to the patient and is not impacted by copay accumulators or maximizers. These solutions facilitate alternative prescription benefits – delivered instantly or on-demand – that are not subject to copay accumulators and maximizers.

### Pharmaceutical Data + Analytics

Our easy-to-interpret business intelligence is designed to aid in the successful running of your programs. We receive and aggregate data into a single view, allowing an at-a-glance analysis of actionable insights. Features include customized reports, data feeds, and data visualization tools.





# **Digital Banking Solutions**

### Paysign Premier

Paysign Premier is a Visa<sup>®</sup> debit card connected to a digital bank account which can be accessed by enrollees 24/7. This solution requires no credit check, has no minimum balance fees, allows for direct deposit of paychecks, and can be used for cash deposits, gig work payments, disbursement of government benefits, and more.

### Paysign Premier Referral Program

The Paysign Premier Referral Program helps businesses and organizations streamline the payout process, reduce transaction costs, and increase enrollee satisfaction.





# **Corporate Disbursement Solutions**

### Paysign Payout Card

These efficient cards allow the cardholder to track spending in real time and are ideal for paying vendors, fulfilling consumer incentives, and showing appreciation to donors. Designed to eliminate the laborintensive tasks of cutting checks, handling petty cash, and using corporate credit cards, this solution also reduces the risks associated with cash management and expense reimbursement.

### Paysign Insurance Claims Payout Card

Perfect for insurers seeking to eliminate the time and expense of producing paper checks for claims settlement.

### Paysign 1099 Payout Card

The ideal solution for the gig economy. Pay freelancers and contract employees with reloadable cards and remove the cost and burden of paper checks.





"We help our clients transform cost centers into revenue centers by bringing new efficiencies to their payments landscape." - Mark Newcomer, CEO



### **GPR and Payroll Solutions**

### General Purpose Reloadable (GPR)

General purpose reloadable (GPR) prepaid debit cards are extremely versatile cards that offer all the functionality of digital banking, but with a simpler enrollment process. Designed for maximum flexibility, these debit cards can be used anywhere Visa is accepted and can be managed through the Paysign mobile app or connected to an external bank account for a seamless experience.

### Payroll Solutions

Paysign proudly offers payroll solutions for those employers in need of an efficient way to deliver pay to unbanked or underbanked individuals. Paycards can also be easily upgraded to a Paysign Premier digital bank account by completing a simple identity verification process – with no credit check needed.





# **Key Differentiators**





End-to-End Solutions: Paysign is both the processor and program manager.



**Unmatched Uptime:** Paysign's back-end processing capability means no reliance on a third party, dramatically increasing uptime.



**Client-Tailored Services:** Paysign creates customized, innovative payment solutions unique to the client's needs.



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# Paysign<sup>®</sup>



Superior Service: Paysign offers in-house, bilingual customer service.



**Timely Solution Delivery:** Paysign is expedient and nimble when creating solutions, and is dedicated to providing clients with programs and changes in the shortest possible time frame.



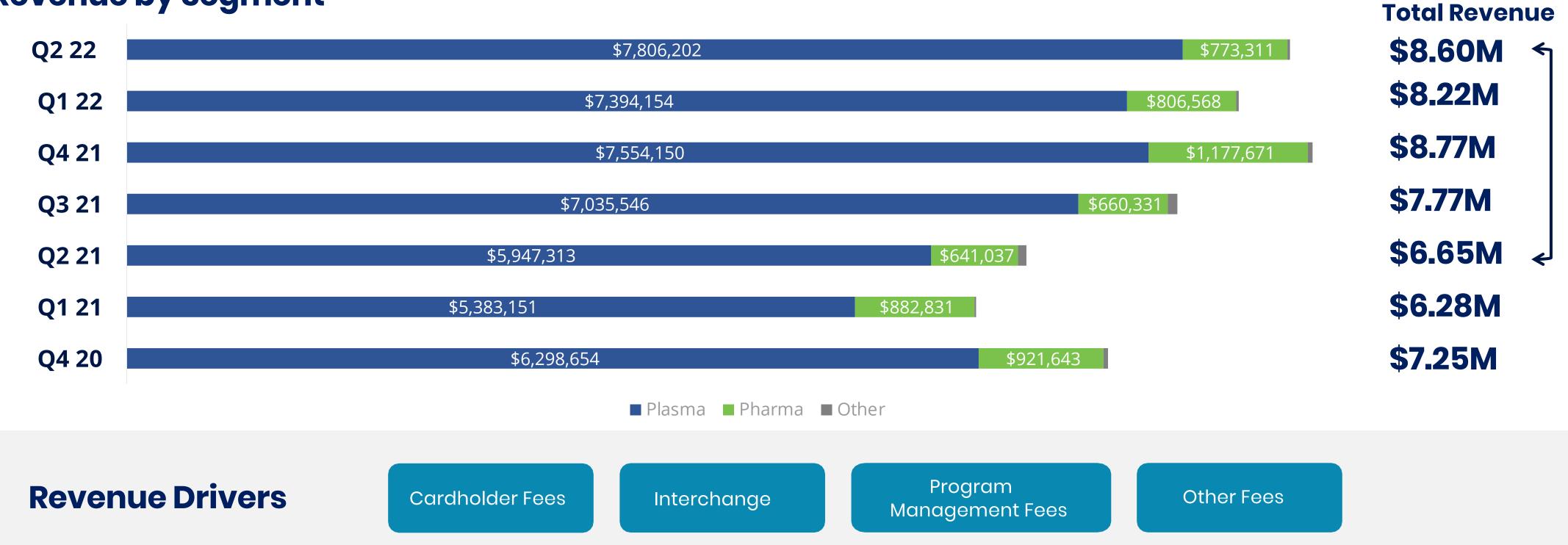
**Extended Services**: Paysign is proud to offer a suite of extended, value-added services.

### **Investment by the Numbers**

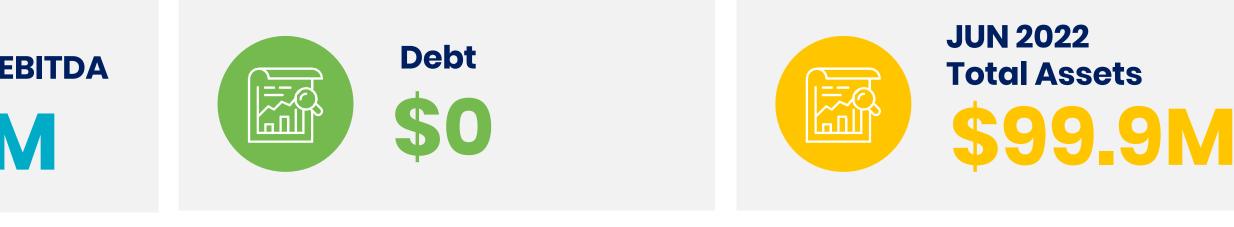




### **Revenue by Segment**









# **Financial Highlights**

### Income Statement Summary

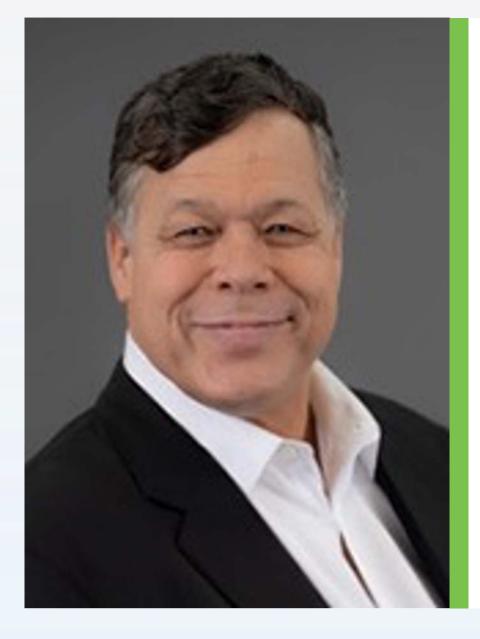
Revenue and Reconciliation of Net Income to Adjusted EBITDA

	<b>Q4 20</b>	<b>Q1 21</b>	Q2 21	Q3 21	Q4 21	Q1 22	Q2 22
Revenues	7,253,436	6,279,428	6,651,290	7,767,190	8,766,942	8,220,639	8,598,7
Net Loss	<b>(</b> 4,311,157 <b>)</b>	<b>(1</b> ,623,528)	<b>(</b> 931,967 <b>)</b>	(271,005)	111,292	(309,395)	(228,03
Income tax expense (benefit)	3,666,057	1,600	800	_	1,673	1,897	26,9
Interest income	13,246	7,101	5,010	6,119	10,067	14,336	70,2
Depreciation and amortization	578,117	595,847	614,183	628,324	659,564	679,171	713,18
EBITDA	(80,229)	(1,033,182)	(321,994)	351,200	762,462	357,337	441,83
Stock-based compensation	847,970	636,214	540,921	603,591	500,204	569,502	488,2
Adjusted EBITDA	767,741	(396,968)	218,927	954,791	1,262,666	926,839	930,1





# Leadership Team



### **Mark Newcomer**

#### Co-Founder, Chairman & **Chief Executive Officer**

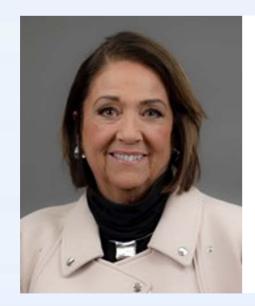
Newcomer has been the face, voice, and backbone of Paysign since 2006. For nearly 20 years, Newcomer has also served as chairman and CEO of 3PEA Technologies, Inc. (a subsidiary of Paysign Inc.), the payment solutions company he cofounded in 2001.

Today, Newcomer continues to expertly guide the company's growth through technology investments, acquisitions, new product lines, and strategic partnerships.



#### **Eric Trudeau Chief Compliance Officer**

Trudeau joined Paysign in 2018. Prior to that, he held positions at Global Cash Card, Inc., Sunrise Banks, and Meta Payment Systems.



#### Joan Herman Director and EVP, Operations

Herman joined Paysign in 2017, bringing nearly 30 years of experience in the payments industry to the team.





#### **Matt Lanford** Director, President & Chief Operating Officer

Lanford joined Paysign in 2019. He has more than 30 years of experience in the payments industry. Before joining Paysign, he was the SVP/GM of the financial services division of InComm.



#### **Jeffery Baker Chief Financial Officer**

Baker joined Paysign in 2021. Prior to that, he held positions as chief development and strategy officer at Global Payments and EVP of mergers and acquisitions at InComm Payments.

#### **Robert Strobo** General Counsel, CLO, and Secretary

Strobo joined Paysign in 2018. He served as deputy general counsel for Republic Bank & Trust, and has specialized experience with prepaid card issuance and nontraditional banking.



### **Brad Cunningham Chief Technology Officer**

Cunningham joined Paysign in 2021 and brings more than 17 years of experience in financial technology. Prior to joining Paysign, he was SVP of IT at Republic Bank & Trust Company.



#### **Matt Turner** Vice President, Patient Affordability Services

Turner joined Paysign in 2019. Prior to that, he served as director of product management, patient affordability and pharmacy at TrialCard.



#### **Alicia** Ches Director of Marketing

Ches joined Paysign in 2020 and brings more than 10 years of experience in the payments industry. Before joining Paysign, she was director of marketing for Shift4 Payments.



# **Independent Directors**

**Dan Henry** Director, Compensation **Committee Chair** 

### **Dennis Triplett**

Director

### Quinn Williams

Director, Nominating **Committee Chair** 

**Bruce A. Mina** Director, Audit Committee Chair

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Current CEO and President of Green Dot Corporation Former CEO of NetSpend (2008-2013); Grew annual revenue from \$129M to \$351M, with over 2.4 million cardholder accounts; NetSpend acquired by Total System Services: (NYSE: TSS) for \$1.4B Co-founder, former president, and COO and director at Euronet Worldwide (NASDAQ: EEFT)

35+ years in the banking industry including serving as the President and CEO of two banks in the Midwest Former CEO of Healthcare Services at UMB Bank, N.A, a leading provider of healthcare payment solutions including health savings accounts (HSAs), healthcare spending accounts, and payments technology

30+ years of legal experience focusing on mergers and acquisitions, public and private securities offerings, and venture capital transaction

Serves as corporate counsel for numerous public and private companies and was formerly general counsel and board member of Swensen's Inc.

Mr. Williams is a shareholder with Greenberg Traurig LLP and admitted to the Bar in New York and Arizona

30+ years of experience as a certified public accountant

Founder and managing member of Mina Llano Higgins Group, LLP

Former CFO of Coal Brick Oven Pizzeria, Inc.

Currently CFO for Academy of Aviation in Long Island, NY







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### Thank you!



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